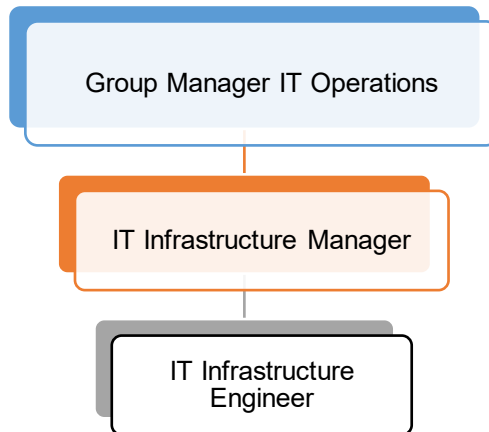




POSITION DESCRIPTION

Position Title	IT Infrastructure Engineer
Position Location	Eight Mile Plains
Department	Information Technology
Employment Type	Full Time

REPORTING LINES



POSITION OBJECTIVES

Reporting to the IT Infrastructure Manager, this position is responsible for the composite hardware, software, network resources and services required for the existence, operation, and management of Teys' enterprise IT environment. It allows the business to deliver IT solutions and services to our employees and plant facilities.

KEY ACCOUNTABILITIES

- Work within the IT Infrastructure team to ensure the availability, reliability, and scalability of IT systems to meet business needs.
- Troubleshoot, diagnose, and resolve hardware, software, and network issues to minimise business disruption.
- Administer, maintain, and optimise server infrastructure and associated enterprise systems.
- Implement and maintain security controls and monitoring tools to safeguard infrastructure assets and ensure compliance with corporate security standards.
- Automate routine tasks and improve system efficiency using scripting or infrastructure-as-code (IaC) practices.
- Coordinate with application, operations, and service delivery teams to maintain end-to-end system performance and user experience.
- Document system configuration, procedures, and standards to ensure maintainability and knowledge sharing within the team.
- Participate in on-site deployment of IT infrastructure at remote facilities, including the installation of servers, networking equipment, and uninterruptible power supplies (UPS) in IT racks. This may involve manual handling of heavy equipment and requires adherence to safe work practices and site-specific procedures.
- Participate in the after-hours on-call support roster to support business operations.

SELECTION CRITERIA

Essential:

- Bachelor's degree or higher in Information Technology, Computer Science, or a related discipline, or equivalent relevant industry experience.
- Strong troubleshooting and problem-solving skills, with experience supporting enterprise client, server, virtualisation, network and cloud environments.
- Clear and concise written and verbal communication skills.
- Understanding of IT security principles, including system hardening, identity and access management, vulnerability and patch management, multi-factor authentication, and least-privilege access.
- Broad technical capability across enterprise infrastructure disciplines including
 - Networking
 - Cloud platforms
 - Server and operating system administration

- Identity and access management
- Endpoint management
- Security
- Backup and recovery
- Automation
- Modern workplace technologies
- Network Monitoring
- Ability to travel to remote or regional sites as required.

Desirable:

- Highly self-motivated and directed with a proactive approach to problem solving
- Experience working in food processing or manufacturing industries.
- Exposure to operational technology (SCADA, PLC, IoT, Industrial Ethernet)
- Relevant certifications (Cisco CCNA/CCNP/ECMS, ITIL Foundation).
- Exposure to enterprise technologies like AWS, Red Hat Linux, Cisco iOS, Meraki, Zabbix

BENEFITS AND CONDITIONS

The below outlines the range benefits and conditions enjoyed by Teys Australia salaried staff and some key conditions.

BENEFITS	CONDITIONS
Annual Meat Allowance	National Employment Standards
Short Term Incentive bonus	Fair Work Information Statement
Salary Sacrifice Options	Common Law Salary Staff Contract
Injury/Illness Salary Continuance Scheme	Business Conduct Principles